LOUISIANA USED MOTOR VEHICLE COMMISSION STATE OF LOUISIANA

REGULAR MEETING
MAY 20, 2013
BEGINNING AT 9:30 A.M.

3132 VALLEY CREEK
BATON ROUGE, LOUISIANA

REPORTED BY:
BETTY D. GLISSMAN, CCR

		Page	3	V. 175
1	ALSO PRESENT:			W. Carletter
2				
3	MS. KIM BARON			l
4	MR. DEREK PARNELL			
5	MS. MONA ANDERSON			111111111111111111111111111111111111111
6	MS. TONYA BURKS			Charlest Control of the Control of t
7	MS. BECKY BERTRAND			Charles and the children
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	1	MR. POTEET:	Page	4	
	2	Pledge of Allegiance.			11 (11) (11)
l	3	(PLEDGE OF ALLEGIANCE)			7.117.7114.0.71
	4	MR. POTEET:			
	5	Kim.			Attended a
	6	MS. BARON:			**************************************
	7	John Poteet?			Advanta de la constitución de la
	8	MR. POTEET:			Transfer of the second
	9	Here.			The property
	10	MS. BARON:			old by the state of the state o
	11	George Brewer?			CONTRACTOR
	12	MR. BREWER:			100 per 100 pe
	13	Here.			
	14	MS. BARON:			CHANGE STORY
	15	Dino Taylor?			New States and a
	16	MR. TAYLOR:			20 20 11 11 11 12 13 13 15 15 15 15 15 15 15 15 15 15 15 15 15
	17	Here.			or other property
	18	MS. BARON:			endoctoberg states
	19	Tony Cormier?			145652164653641
	20	MR. CORMIER:			datori depublica
	21	(No response.)		ļ	Million Hills and the
	22	MS. BARON:			The American Control
	23	Ron Duplessis?			abarron segiatio
	24	MR. DUPLESSIS:			distriction of the second
	25	Here.			production death.
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Page 5
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                MS. BARON:
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                     George Floyd?
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                MR. FLOYD:
 4
                     Here.
 5
                MS. BARON:
 6
                     Kirby Roy?
 7
                MR. ROY:
 8
                     Here.
 9
                MS. BARON:
10
                    Darty Smith?
11
                MR. SMITH:
12
                     Here.
13
                MS. BARON:
14
                    Tony Cormier, would you like
     to reply to your --
15
16
                MR. CORMIER:
17
                    Here.
18
                MS. BARON:
19
                    Mr. Chairman, we have a
20
     quorum.
21
                MR. POTEET:
22
                    All right. Thank you.
23
                    Do we have anyone here for
24
     public comments?
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MS. BARON:
1
2
                   No, sir.
 3
               MR. POTEET:
 4
                   Before we get started with
5
     the agenda, I just wanted to -- in case you
     haven't heard, Doug Turner has resigned from
6
7
     the Commission. Doug decided that he had
8
     other things that were pressing and he could
     no longer devote the time and attention that
9
     he felt that the Commission needed and
10
11
     deserved.
                So we'll be looking for two.
     keep in mind that we still are required by
12
13
     the State to have six people here for a
14
     quorum, even though we don't have 10 active
15
     members.
               So we did pretty good today.
     think we have everybody here. Make sure if
16
17
     you're not going to be here or if anything
18
     comes up, please let us know. So there has
     to be at least six of us here.
19
20
                   All right. So any items for
     discussion?
21
22
                   (No response.)
23
               MR. POTEET:
                   We've got approval of the
24
25
    minutes from the previous meeting.
                                          What was
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fines declined to \$70,700. At the bottom of

25

- 1 the page, your current liabilities were
- 2 \$13,384.
- 3 And on Page 2, the deferred
- 4 revenue was \$296,237. On Page 3, on the
- 5 revenues and expenditures statement, the
- 6 total revenues year to date were \$1,060,000
- 7 compared to \$1,062,000 for last year. And
- 8 the year-to-date salaries, both on Pages 3
- 9 and 4, year-to-date salaries this year were
- 10 \$571,000 compared to \$528,000 last year.
- 11 However, the total expenditures on Page 5,
- 12 total expenditures year to date, were
- 13 \$755,000 compared to \$737,000, which was
- 14 only a slight increase, \$18,000.
- 15 On the following Pages 6 and
- 16 7, we have graphs of the revenues and
- 17 expenditures and the fund balance. You can
- 18 see that our fund balance is beginning to
- 19 decline a little bit toward the end of the
- 20 renewal period. We have a new graph on Page
- 21 7, which gives you a pie chart of our fee
- 22 revenue. Of course, our dealers' licenses
- 23 are the highest -- the largest part of our
- 24 fee revenue.
- 25 And then on the following

- 1 page, Page 8, is the spreadsheet for the
- 2 data for those charts.
- 3 On Page 9 is our accounts
- 4 receivable hearings and fines balance of
- 5 \$70,700. And you can see that we collected
- 6 \$20,000 on the bond for Affordable Imports
- on April 30th, and we brought back an
- 8 account, Tangi Auto Sales that was written
- 9 off in 2008, but he still had a license and
- 10 Kim was talking to him. We collected the
- 11 \$500 on that account, which had been written
- 12 off. So we brought it back in and paid it.
- On Page 10, is our
- 14 certificate of deposit summary. The two
- 15 certificates of deposit with Landmark Bank
- 16 renewed in April and the renewal interest
- 17 rate was point seven percent.
- 18 Also included in your packet
- 19 is our internal controls policy. We're
- 20 working on preparing the accounting policies
- 21 and procedures manual and the internal
- 22 controls will be a part of that. You can
- 23 review that.
- MR. PARNELL:
- I don't think you-all have

that in your --1 2 MR. POTEET: No, it's not there. 3 MS. ANDERSON: 5 I'm sorry MS. BARON: 6 I didn't get it. MS. ANDERSON: 8 9 We'll just do that one next. 10 time, then. It is prepared. We'll look at it next time. 11 12 MR: POTEET: I would assume that if anyone 13 wants to make any suggestions, this would be 14 a good time to do it since you're in the 15 process of reforming that. 16 17 MR. PARNELL: We'll send it out via e-mail 18 19 as well, so you can kind of look at it and 20 review it. 21 MS. ANDERSON: I'm sorry. I'm sure I forgot 22 23 to give that to Kim. 24 MR. POTEET: 25 Do we have any comments or

any questions for Mona? It looks like we're 1 2 in pretty good financial shape. Any 3 comments there? MR. TAYLOR: 4 5 I think this would just be 6 discussed better later. 7 MR. POTEET: All right. We'll get to that 8 9 either at a later meeting or the next meeting or something like that. We might 10 11 want to have that agenda item regarding our 12 financial position. 13 So we need to have an approval of the financial report. 14 MR. CORMIER: 15 16 I make a motion to approve 17 the financials. 18 MR. POTEET: 19 Tony makes the motion. 20 MR. SMITH: 21 T second. 22 MR. POTEET: 23 Darty seconds. All in favor, say "Aye." 24

(All "Aye" responses.)

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1
               MR. POTEET:
 2
                   Any opposed?
 3
                    (No response.)
               MR. POTEET:
 4
 5
                   It passes.
 6
                   Legal matters and pending
 7
     litigation.
 8
               MR. HALLACK:
 9
                   Well, you should have in your
10
     notebook the judgment we got back on the
11
     appeal on Destini Bowling, A-1. The judge
12
     signed off on the dismissal of the judgment
     -- the dismissal of their appeal. So that's
13
     final and over with. The other one, we
14
     still haven't heard back from the Court of
15
     Appeals on Value Imports, yet. Sometimes,
16
     it takes a while. So that's where we're at.
17
18
               MR. POTEET:
19
                   By the way, good morning.
20
               MR. HALLACK:
21
                   Good morning.
22
               MR. POTEET:
23
                   So I assume -- I've heard --
24
     seen some things and heard some things in
25
     the news about the Bowlings and it sounds
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- 1 like they're digging a deeper and deeper
- 2 hole for themselves or maybe the hole was
- 3 dug before, but now it's starting to come
- 4 up, all of these different things that
- 5 they've done.
- 6 MS. MORRIS:
- Well, we have a hearing on
- 8 this today.
- 9 MR. POTEET:
- 10 Good.
- Does anybody have any
- 12 questions for Mr. Hallack?
- 13 (No response.)
- MR. POTEET:
- 15 All right. I guess we're
- 16 ready for the Executor Director's report.
- 17 MR. PARNELL:
- If you turn with me, I have a
- 19 review of the compliance investigation, the
- 20 complaint totals. The investigators are
- 21 doing their audits trying to satisfy their
- 22 complaints and making sure the licensees are
- 23 in compliance with our Commission laws.
- 24 Actually, you will see that the alleged
- 25 issue counts for April is 96 alleged issues.

- 1 Twenty-seven of those are refunds. As
- 2 always, refunds and non-delivery of title,
- 3 they kind of go hand in hand. One is
- 4 corrected, the other always follows suit.
- 5 Case report illustrates the
- 6 number of cases -- number of the alleged
- 7 issue cases assigned in April to
- 8 investigators. Seventy-two cases were
- 9 assigned. Fifteen case are completed, which
- 10 leaves 57 remaining open.
- 11 The last document is your
- 12 department summary report, which illustrates
- 13 the number of cases that were closed in the
- 14 month of April, which is 63.
- That pretty much concludes my
- 16 report. Are there any questions, comments
- 17 or concerns?
- 18 MR. POTEET:
- 19 Does anybody have any
- 20 questions?
- 21 MR. DUPLESSIS:
- 22 You have two curbstoning
- 23 cases here. Tell me about those.
- 24 MR. HALLACK:
- Well, they may result in a

hearing. 1 2 MR. PARNELL: One was one that you told me 3 about. 4 5 MR. DUPLESSIS: I don't recall anything about 6 7 that, whatsoever. MR. PARNELL: 8 9 I did want to say this. Ι 10 did speak with the Board of Commissioners' 11 Director about the two commissioners that we 12 are down. They informed me that they were not going to do anything until after the 13 legislative session was over. 14 15 MR. HALLACK: 16 Okay. 17 MS. MORRIS: It ends the first week of 18 So it's the last week of the session. 19 June. 20 MR. POTEET: 21 So let's go on to committee 22 reports. Discussion of the legislative 23 session, I quess Ron and Derek, you quys. 24 MR. DUPLESSIS: 25 I guess it's up to Derek on

- 1 this one. He's carried the whole bill and
- 2 has done a fabulous job.
- 3 MR. PARNELL:
- 4 Our bill, House Bill 547, was
- 5 heard in committee on May 15, 2013.
- 6 Commission counsel, Sheri Morris, and I were
- 7 present and testified in front of the Senate
- 8 Committee. They were asking questions about
- 9 the bill, just on language, just about the
- 10 -- what was it, the administrative
- 11 procedures.
- 12 MS. MORRIS:
- 13 They asked about the
- 14 provision that the judgments of the
- 15 Commission will be final and there was a
- 16 question as to does that -- doesn't that
- 17 mean that if there was new evidence
- 18 discovered or something, that you couldn't
- 19 come back and change your decision, and I
- 20 think that happened in a very controversial
- 21 case that was before the Commission, and
- 22 Senator Smith was involved in that and he is
- 23 on the committee. So I kind of got the
- 24 impression that he didn't ask the question,
- 25 but he may have asked somebody to ask the

- 1 question. But under the Administrative
- 2 Procedures Act, you can file a motion for
- 3 reconsideration upon specific grounds and
- 4 that would be one of the grounds. So they
- 5 just kind of turned the -- they asked
- 6 several times about that, but then they
- 7 said, well, is there any opposition to this
- 8 bill, and they said, we're not aware of any.
- 9 So they just kind of went on. They had a
- 10 full schedule that day it had been in
- 11 committee several hours when it got to us.
- 12 MR. PARNELL:
- But the bill passed committee
- 14 favorably, no opposition at all. So our
- 15 bill is doing very well going through the
- 16 process. There was another bill that kind
- 17 of has a -- relates to us in some kind of
- 18 way. It was House Bill 543. It was
- 19 Representative Pierre, which provides
- 20 relative to the regulation of surplus lines
- 21 insurance, specifically to authorize
- 22 placement of insurance with a surplus lines
- 23 insurer without regard to availability of
- 24 authorized insurance. This bill went
- 25 through the House Committee without any

- 1 opposition, if I recall correctly, then it
- 2 went to the House floor. There was an
- 3 amendment that was put on that bill that
- 4 said, however, nothing in the subpart shall
- 5 be construed to apply to the provisions and
- 6 requirements of Revised Statute 32:793(b)
- 7 and contingent liability insurance,
- 8 specifically, the rent with option to
- 9 purchase program. The bill -- that
- 10 amendment that was placed on that kind of
- 11 targeted the rent with option to purchase
- 12 program. The bill went to the Senate
- 13 Committee. One of our licensees, Keith
- 14 Kiraly, with Rock & Roll Motors, he
- 15 testified in the Senate Committee and the
- 16 previous amendments were removed. So I
- 17 don't know what's going to happen with that
- 18 bill in relation to when it goes to the
- 19 Senate -- when it's heard on the Senate
- 20 floor. Now, I don't know how much bearing
- 21 that would really have with our Commission,
- 22 because our statute still says that you
- 23 shall have contingent liability insurance
- 24 with an authorized and admitted carrier.
- 25 I'm not really sure what kind of bearing

- 1 that would have on that.
- Would you be able to kind of
- 3 comment or would it have any?
- 4 MS. MORRIS:
- It wouldn't have any bearing,
- 6 because our statute is more specific, unless
- 7 they put in there a set of amendments,
- 8 something to impact that provision.
- 9 MR. PARNELL:
- 10 With that said, I know some
- 11 of our rent to own dealers, if it does go
- 12 through as it is, we may see them before us
- 13 again discussing rent to own insurance,
- 14 again.
- 15 But there's another bill as
- 16 well, House Bill 629. It was co-authored by
- 17 a lot of representatives. It establishes
- 18 the Office of Debt Recovery at the
- 19 Department of Revenue for collection of
- 20 delinquent debts owed to certain
- 21 governmental entities and this Board and
- 22 Commission. So we would fall under that.
- 23 It did state that -- within that document
- 24 that if we already have a contract with the
- 25 Attorney General's Office, then we could

- 1 continue to go that direction, but I think
- 2 this is Jindal's bill, if I'm not mistaken,
- 3 that he's just trying to -- we're trying to
- 4 review it right now to make sure that it
- 5 doesn't have a huge impact on us outside of
- 6 what we're doing currently, but that's
- 7 pretty much all I had, and it is going on to
- 8 committee.
- 9 MR. POTEET:
- 10 Okay. Does anybody have any
- 11 questions or comments about that?
- 12 (No response.)
- 13 MR. POTEET:
- 14 Light meeting for us, I
- 15 guess.
- 16 (Meeting recessed for hearings.)
- 17 MR. POTEET:
- 18 So we are re-convened and
- 19 we'll wrap up the meeting.
- MR. DUPLESSIS:
- 21 Mr. Chairman, under the items
- 22 to be discussed at the next meeting, this
- 23 has been a very cumbersome lengthy process
- 24 and I frankly question the necessity of this
- 25 process. I think that you're going to start

- 1 having less of a quorum if we continue this.
- 2 So my recommendation is, and I'll put it in
- 3 the form of a motion, to simply have these
- 4 revocation hearings approved through our
- 5 Executive Director and if there is a cause
- 6 for a hearing, then we can -- it seems that
- 7 these are mostly administrative issues that
- 8 can be handled through the administration of
- 9 the office. And I'm probably greatly
- 10 mistaken, as I see Counsel are sneering at
- 11 me, but either we have to go through this
- 12 much quicker or -- if there's a way to do
- 13 it, but this is going to impune the ability
- 14 for us to manage this Commission.
- 15 MS. MORRIS:
- I think that the process can
- 17 be streamlined, but when you're dealing with
- 18 a revocation, what -- the process is going
- 19 to -- the staff is going to go ahead and
- 20 send out the notices to make it effective,
- 21 but it's got to be ratified by the
- 22 Commission, because the licensee has a right
- 23 under the Administrative Procedures Act to
- 24 an receive formal notice, and then a
- 25 hearing. Now, a lot of them are not going

- 1 to show up. We did have one show up today,
- 2 but that's the process that we have to go
- 3 through and it is appealable. Once you are
- 4 a licensee if the Commission revokes your
- 5 license, that's not authority that you can
- 6 delegate a final authority to your staff.
- 7 So your staff's process -- this is the first
- 8 time they've had -- that they're going back
- 9 and they're trying to do that. So some of
- 10 these are a little bit old and I think the
- 11 procedure can be streamlined a little bit,
- 12 but they are going to have to be ratified by
- 13 the Commission and you are going to have to
- 14 have evidence in the record if there is an
- 15 appeal.
- 16 MR. HALLACK:
- 17 See, I disagree with that. I
- 18 think the license is a privilege that can be
- 19 revoked. The saving grace to the statute is
- 20 that if you have a bond or insurance that
- 21 you've renewed or anything like that, it's
- 22 incumbent upon you to provide that to the
- 23 Commission; otherwise, your license is
- 24 revoked. The statute is very plain. It
- 25 says, you are revoked the date of

- 1 cancellation. And it's just like if you
- 2 didn't have insurance on your car or
- 3 something like that, your driver's license
- 4 could be suspended or --
- 5 MS. MORRIS:
- 6 You still get a hearing.
- 7 MR. DUPLESSIS:
- 8 You know, the way I see this
- 9 is, if you're suspended, you can't be doing
- 10 business. So if we have a roque dealer that
- 11 ignores the suspension, then we can call him
- 12 in for a full hearing and do this if need
- 13 be. That's essentially what we did today.
- 14 We had a full day of hearings and I don't
- 15 think we're up to speed. And I think a
- 16 checklist and something to go through this
- 17 with, but my gosh, we're going to be here
- 18 until -- a long time to hear all of this,
- 19 and I think it's an administrative deal.
- MR. POTEET:
- 21 I tend to agree with you,
- 22 Ron. I think that, you know, we've got to
- 23 come up with a little more streamlined
- 24 method of getting this done and somehow
- 25 separate the ones that are simply an

- 1 administrative matter and the ones that
- 2 really need to be reviewed. So we had two
- 3 today that were kind of like that and two
- 4 that were -- needed to be discussed. I'm
- 5 hoping that -- this first shot at this, we
- 6 obviously have got a little bit of a
- 7 learning curve and the next time we do it,
- 8 it will be better. But I do think you bring
- 9 up some good points. I think that's -- you
- 10 know, I talked to Derek this morning and he
- 11 told me what we were going to be doing. I
- 12 kept saying -- I keep using the same word
- 13 over and over, why are we doing this, why
- 14 are we doing this? So, you know, I
- 15 understand the reasons for it, but I think
- 16 we can improve upon it and make it so it
- 17 doesn't become a cumbersome process. I
- 18 think this little corner here heard the word
- 19 cumbersome a few times.
- 20 MR. TAYLOR:
- Just one other thing, though,
- 22 as cumbersome as it was, there's one other
- issue we've got here. We've got a pattern
- 24 being developed here. And if I didn't care
- 25 about my liability, let's just say my

- 1 company, I don't care about my liability,
- 2 this is what I'm going to do. I'm going to
- 3 do just like our 10/20/10 guys out there
- 4 driving up and down the road. I'm going to
- 5 pay my down payment. I'm not going to make
- 6 any more payments. I'm going to go six or
- 7 eight months before all of this is put
- 8 together and not have any insurance. So
- 9 there has got to be some type of bond that
- 10 we can let in here, too, to hold these
- 11 people accountable, you know, because right
- 12 now, they're going six, eight months without
- 13 any insurance. So we're going to tell them
- 14 to go bring your insurance into your
- 15 hearing, all right, you've got your license,
- 16 you're up and going, again. That's not fair
- 17 to me and anybody else that does business
- 18 properly. So even though it is cumbersome,
- 19 I think we have to figure out some way to
- 20 streamline it and levy fines in here when
- 21 people go a certain amount of time with no
- 22 insurance.
- 23 MS. BARON:
- 24 Well, if they can't show any
- 25 proof of insurance from the date that they

- 1 -- the cancellation was issued or
- 2 what-have-you, then they do have to pay a
- 3 fine. Up to 14 days of a lapse is \$100.
- 4 After that 14 days, it's all of your fees
- 5 over again. So depending on your dealership
- 6 and how many salespeople you have would
- 7 determine how much your fee is. If they can
- 8 show that they have insurance and they just
- 9 failed to send us the certificate and there
- 10 is no lapse, then we do let them have their
- 11 license with nothing. But if there is a
- 12 lapse, there is a fine.
- 13 MR. TAYLOR:
- 14 How much is that fine, again?
- 15 MS. BARON:
- 16 It's \$100 for 14 days. If
- 17 it's more than a 14 day lapse, it's your
- 18 fees all over. So for your company, it
- 19 would be \$400 for your dealership, plus
- 20 however many salespeople you have, \$25 for
- 21 each salesperson and that's how much your
- 22 fee would be for your lapse of insurance
- 23 over 15 days.
- MR. HALLACK:
- Just to let everybody know,

- 1 this is the first time we did this process.
- 2 So my thinking is, when we have -- when you
- 3 do a hearing, you've got to have the notice,
- 4 you've got to have the evidence, you've got
- 5 to have the witness statements, you've got
- 6 to have all of that together. And so we do
- 7 have to figure out a better way to present
- 8 this if we're going to do it this way, you
- 9 know.
- MR. POTEET:
- 11 Well, we can think about
- 12 that. I think that if we could kind of find
- 13 a way to separate the ones that are more
- 14 administrative as opposed to something where
- 15 somebody is actually going to come in and
- 16 speak, you know, we can know that and can be
- 17 prepared for it.
- 18 MR. DUPLESSIS:
- 19 I think the other issue we
- 20 discovered today, the Governor's Office is
- 21 worried about the excessive plates, and here
- 22 we've got a company with nine plates doing
- 23 business from New York to LA. I think it
- 24 warrants a meeting of the minds with the
- 25 Department of Motor Vehicle, maybe the

- 1 gentleman from the Governor's Office is
- 2 obviously in receipt of information, or not,
- 3 and has a concern. We might want to chat
- 4 with him.
- 5 MR. POTEET:
- 6 That's what we were
- 7 discussing, too. Also, it's our
- 8 relationship with them to make sure these
- 9 things are being followed up on. Maybe
- 10 there needs to be some kind of, I don't know
- 11 what the term is, some kind of
- 12 administrative interconnection.
- MR. DUPLESSIS:
- We can enter an interagency
- 15 agreement. I think that's a good idea.
- 16 MR. POTEET:
- 17 Yes. We have information
- 18 that they may not have and they have
- 19 information that we may not have. So I
- 20 think that's a good idea.
- 21 MR. HALLACK:
- Well, it is a violation of
- 23 our law for a dealer to misuse his dealer
- 24 plates.
- MR. DUPLESSIS:

1 That's a broad brush, but the 2 whole deal is to stop them and control --3 MR. HATTACK: What I'm saying is, we have 4 jurisdiction. 5 6 MR. POTEET: 7 Right. MR. CORMIER: 8 9 Why don't we have a limit? MS. BARON: 10 11 There is one on there, now. 12 MR. POTEET: 13 There is a limit now, but I don't remember what it is. 14 15 MR. HALLACK: 16 It's still out there. 17 MR. PARNELL: 18 From what I understood, it's 19 the number of salespersons that you have 20 licensed, the number of dealer plates that 21 you have. 22 MR. DUPLESSIS: 23 One plate, one place. 24 MR. BARON: 25 This is one dealership with

7 one --2 MR. DUPLESSIS: 3 He has nine plates, no cars 4 on the lot. 5 MR. HALLACK: 6 I don't think that's in --7 MR. PARNELL: 8 I think Motor Vehicles was 9 putting that in place with the online plates that they have. 10 11 MR. BREWER: 12 That's what I was wondering. 13 The business is supposed to be open eight 14 hours a day and when you kind of go by 15 there, there's no one there. 16 MR. POTEET: 17 I appreciate your points. Ι 18 think those are good points. I think that 19 this is something that is cumbersome at this 20 point and we do need to get it streamlined 21 and make it work for our constituents. 22 also maybe looking at some kind of 23 interagency agreement or whatever is not a

bad idea with the Office of Motor Vehicles.

MR. HALLACK:

24

25

- 1 That's a violation.
- 2 MR. POTEET:
- 3 That wasn't what was before
- 4 us today.
- 5 MR. HALLACK:
- I understand.
- 7 MR. POTEET:
- 8 All right. Any other
- 9 comments?
- 10 MR. BREWER:
- 11 Is there any way we could
- 12 check on these salvage retention titles
- 13 that's becoming a problem with our dealers
- 14 -- used car dealers and new car dealers?
- 15 It's something we just can't ignore. It's
- 16 happening. Two of my dealers questioned me
- on it and I said, I'll bring it up, again.
- 18 I brought it up once and no one seemed to
- 19 know anything about it but us. These
- 20 retention titles, you can't resell these
- 21 vehicles. The people are trading them in
- 22 and you don't know it until you go to
- 23 re-title it or transfer it, then it's
- 24 flagged at the state that it's salvage
- 25 retention and you can't do anything with the

- 1 vehicle. We've had to sell them at salvage
- 2 sales for \$300 for \$2,500 -- you know,
- 3 expensive vehicles.
- 4 MR. CORMIER:
- 5 Are the titles labeled?
- 6 MR. BREWER:
- 7 They're not when they're
- 8 traded in. As a new car dealer, you trade
- 9 in and you have a clean title. But once you
- 10 wholesale it or try to retail it again, it's
- 11 flagged as soon as it gets to them. And the
- 12 only way you can check on it, Kasey and
- 13 Kasey said if you'll give us a serial number
- 14 on everything before you trade it, they can
- 15 tell you if it's a salvage retention title.
- 16 Other than that, that's the only way you can
- 17 find out in advance. But that's pretty --
- 18 that's a lot of trouble to check everything
- 19 -- every car that you sell at an auction or
- 20 you trade in.
- 21 MR. DUPLESSIS:
- It can be Car Faxed.
- MR. POTEET:
- 24 We check every car through
- 25 Auto Check through the license.

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7
                MR. BREWER:
                    Well, you do, but -- through
 2
     the license, but the dealers -- the new car
 3
 4
     dealers are not checking every one of them
 5
     that they're trading in.
 6
                MR. POTEET:
 7
                    I'm not sure -- I understand
 8
     your issue. I think I understand your
 9
     issue.
                MR. BREWER:
10
11
                    Well, it's not just new car
12
     dealers, it's used car dealers.
13
                MR. POTEET:
14
                    What can we do about it?
15
               MR. BREWER:
16
                    I don't know. I just feel
     like this is --
17
18
               MR. POTEET:
19
                    Is this something that comes
20
     under our jurisdiction?
21
               MR. BREWER:
22
                    We represent the used car
23
     dealers.
24
               MS. BARON:
25
                    I can call the Office of
```

- 1 Motor Vehicles.
- 2 MR. POTEET:
- We need to talk to Motor
- 4 Vehicles.
- 5 MR. DUPLESSIS:
- I can easily give you the
- 7 history of it. When Katrina came through
- 8 and all of the cars were soiled by saltwater
- 9 intrusion of the levee break, the New Car
- 10 Dealer Association passed a law that all of
- 11 these cars had to be salvaged and they had
- 12 to be destroyed. They could not be
- 13 conveyed. So if you took on six inches
- 14 above your rim or something, that car was
- 15 really in pretty good shape. A lot of them
- 16 went under in order to prevent them from
- 17 filtering out to other states. They were
- 18 with a branded title and they branded those
- 19 titles fairly well by observation and some
- 20 other type of system. They do. It's quite
- 21 extensive. Basically, you didn't get a new
- 22 title. You just got flag on your title as
- 23 being a retained for salvage car. So it is
- 24 transferable to your daughter, your son,
- 25 someone to drive until that car is just

- 1 exhausted and gets recycled, but it can't be
- 2 sold and it's not tendered. So it can never
- 3 bring value and yet, basically, it's only
- 4 parts value and that was the intention.
- In order to do that, you have
- 6 to go into Car Fax and you have to take a
- 7 look or you can call Kasey. And we just do
- 8 it out of an abundance of caution. And your
- 9 recourse is against the consumer.
- 10 MR. BREWER:
- 11 Right.
- MR. DUPLESSIS:
- 13 If you want to pick that
- 14 title, that's your choice, but your recourse
- is really against the consumer that it is
- 16 not a negotiable vehicle.
- 17 MR. BREWER:
- 18 Well, to get the consumer to
- 19 pick up that vehicle or try to get the money
- 20 from them, you probably have to take them to
- 21 court, because it even happened to me on
- 22 two. It happened to Barker Honda on two.
- 23 There's another one, Trap Showland. Just my
- 24 little area, in the last couple of months,
- 25 we've had about five or six and we tried to

- 1 get the people to come pick up their vehicle
- 2 and refund the money to us, but try to get
- 3 that done.
- 4 MR. DUPLESSIS:
- 5 Well, there is one other way
- 6 you can do it and that's to take it
- 7 physically to the State Police and have a
- 8 reverse of salvage title done.
- 9 MR. BREWER:
- 10 We had the State Police come
- 11 out and actually inspect the vehicles. To
- 12 bring it back up to par, you would have to
- 13 have all the documents showing where the
- 14 vehicle was repaired and road worthy. Where
- is that going to be, the customer -- what's
- 16 happening, these cars are getting wrecked.
- 17 They're buying them back from the insurance
- 18 company. They're doing a little repair and
- 19 keep driving them. A couple of years later,
- 20 they trade them in and you don't know it.
- 21 There's no way of knowing, not unless you
- 22 have -- and there are so many cars being
- 23 traded and sold. Kasey and Kasey, I guess,
- 24 will start charging to check that serial
- 25 number. I was just wondering if there was

- 1 some way that the insurance company could
- 2 flag those things. Once they buy them back,
- 3 they should be flagged then, in my opinion.
- 4 MR. DUPLESSIS:
- 5 They are.
- 6 MR. SMITH:
- 7 It is flagged. It's with the
- 8 State.
- 9 MR. BREWER:
- They're flagged at the State,
- 11 but, I mean, they stamp the title or
- 12 something.
- MR. DUPLESSIS:
- 14 They do. When they issue the
- 15 new title, it is flagged, it is stamped.
- 16 They are bringing you the old title.
- 17 MR. BREWER:
- They're bringing the old
- 19 title.
- MR. SMITH:
- 21 The people that buy it have
- 22 the title.
- MR. DUPLESSIS:
- 24 That's right.
- MR. SMITH:

1 The insurance company sends a letter to the State stating that this 2 3 vehicle is totaled. The owner still has the 4 title, though, and he can fix it, drive it. 5 MR. BREWER: 6 That's what happening, and 7 then they trade them in. 8 MR. SMTTH: 9 It's flagged at the State. 10 MR. BREWER: 11 All you can do is sell them 12 as salvage. 13 MR. SMITH: 14 Right, but every vehicle you 15 buy, have to call in the VIN number. 16 MR. BREWER: 17 You have to call. 18 MR. DUPLESSIS: 19 Car Fax. 20 MS. BARON: 21 Is it going to show up on Car 22 Fax? 23 MR. POTEET: 24 It shows up on Auto Check. 25 MR. SMITH:

- If it's flagged at the State, 1 2 it will be on Car Fax. 3 MR. DUPLESSIS: If there's an insurance 4 5 payment made it will show up on Car Fax. MR. BREWER: 6 7 Car Fax is not always 8 correct, though.
 - 9 MR. POTEET:
- They have a high error rate.
- MR. BREWER:
- 12 As a matter of fact, there's
- 13 a Cadillac Escalade that has a clean Car
- 14 Fax. The whole right side has been wiped
- 15 out.
- 16 MR. POTEET:
- 17 Well, to your point I'm not
- 18 sure what we could do. You know, Darty has
- 19 pointed out that it's -- that information is
- 20 reported to the State. At the auction
- 21 level, we run everything through Auto Check
- 22 and they pop up. I mean, they come up. So,
- 23 you know, all we do then is go back to the
- 24 seller and say, here's the situation.
- 25 MR. BREWER:

1 Right. 2 MR. POTEET: 3 Most times, that's the first 4 time. 5 MR. BREWER: 6 But we're dealing with 7 dealers. 8 MR. POTEET: 9 Right. That's the first time 10 they know about it is when we tell them, you 11 brought a car into my auction, now I'm 12 telling you that you can't sell it because of this. And they're surprised to find that 13 So I don't know what can be done other 14 than -- I mean, I don't know. I don't have 15 16 an answer. 17 MR. Floyd: 18 I've had a case like that. 19 When I sold a car, the girl couldn't 20 register it. Well, she had a physical 21 inspection done and as far as repairs are 22 concerned, she had to sign an affidavit. Ι sold it to her unrepaired and we went 23 24 through it. 25 MR. BREWER:

- 1 We try to get the State
- 2 Police. Barker Honda, for example, they
- 3 wholesaled the car to me. It's a \$2,500
- 4 car. As soon as we tried to re-sell it, it
- 5 was flagged. So we hadn't paid them for it,
- 6 yet. So we said, you can't sell us this
- 7 car. So they ended up selling it for \$300
- 8 as salvage and the State Police came and
- 9 inspected it and they said, well, you can't
- 10 re-sell this vehicle, it has to be sold for
- 11 salvage. So they got \$300 on a \$2,500 car.
- 12 MR. POTEET:
- 13 I'm not in the retail car
- 14 business as most of you are, but I would say
- 15 that what maybe some of these dealers should
- 16 be doing is checking these things when they
- 17 come in before they trade them in.
- 18 MR. BREWER:
- 19 They're going to have to
- 20 start checking every one. I was just
- 21 wondering if there's -- if the insurance
- 22 company -- I quess the only way to get
- 23 around it is having to check them all. I
- 24 was wondering if there was something -- if
- 25 we could contact the insurance companies or

1	REPORTER'S CERTIFICATE
2	
3	I, BETTY D. GLISSMAN, Certified
4	Court Reporter, Certificate No. 86150, in
5	and for the State of Louisiana, do hereby
6	certify that the Louisiana Used Motor
7	Vehicle Commission May 20, 2013 meeting was
8	reported by me in the stenotype reporting
9	method, was prepared and transcribed by me
10	or under my personal direction and
11	supervision, and is a true and correct
12	transcript to the best of my ability and
13	understanding.
14	This May 28, 2013, Baton Rouge,
15	Louisiana.
16	
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19	
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23	· · · · · · · · · · · · · · · · · · ·
24	BETTY D. GLISSMAN, CCR
25	CERTIFIED COURT REPORTER